

Warranty and Refund Information for P & D Automotive Systems, Inc.

Below are our REFUND and WARRANTY policies, please read carefully.

GENERAL TERMS AND POLICIES

There is no responsibility for improper installation or usage after time of purchase. Seller is not liable for and purchaser waives all claims for consequential damages which result from the sale of the above parts including, but not limited to, labor charges to install or remove the parts, loss of income, wages or salary or car rental charges. Buyer's sole remedy against seller shall be a return of the price of the part or an exchange of a replacement part if timely returned to seller. Any towing expense incurred is the responsibility of the customer.

Warranty applies to defective parts only, we reserve the right to replace parts before issuing credit. We assume no responsibility for mis-diagnosis by customer or repair facility. Any items sold or invoice marked "AS IS" will negate any warranty. The purchaser assumes all responsibility for determining the suitability of any part for a particular purpose.

The original invoice must accompany all returns and is not transferable. No returns will be accepted without prior authorization from P & D Automotive. No credit will be issued until part is returned. **Parts must be returned in same condition as sold.** No returns will be accepted for parts that have been tampered with, disassembled or modified in any way without written authorization. **No return if identifying marks are removed.** No returns on electrical parts. A 25% restocking fee is applied to all unused items. No returns after 15 days. We reserve the right to inspect any product prior to replacement. Warranty inspections and repairs may be completed at a repair facility specified by our company. The year and model of the vehicle or part printed on the invoice is within a range of interchangeability and may not necessarily be the exact model and year as the part of vehicle that has been provided. **We do not certify the mileage on used parts, as the prior history of a vehicle is not always available to us.** Glass carries no breakage warranty.

Labor and Installation

WE DO NOT WARRANTY LABOR unless Extended Labor Warranty was purchased at time of original sale.

You are required to obtain authorization prior to beginning any repairs covered by this warranty. We recommend that a professional repair facility and technician perform installation. We are not responsible for injury or damages during, or as a result of, the installation of our product. Timing belts, thermostats, spark plugs, fluids and seals are routine maintenance items and should be

replaced at the time of installation and at the manufacturers recommended service intervals. Proper operation of the cooling and electrical systems must be checked during the installation of products that can be affected by those systems. While most fluids have been drained from our products, it is your responsibility to completely drain and replace fluids, lubricants, antifreeze and filters that are fresh, clean and approved by OE manufacturer.

- **Transmission:**

Transmissions are guaranteed to work properly at the time of purchase. Shearing or breaking of teeth in standard transmissions is not warranted under any circumstances. It is the responsibility of the installer to replace the radiator or transmission oil cooler, flush the transmission oil cooling lines, adjust shifter mechanisms, replace seals and pan gaskets when installing a transmission. Fluids must be replaced according to manufacturer's specifications.

- **Engine:**

Engines are guaranteed against rod knock, cracked block, and excessive smoking for a period of 180 days from the date of purchase unless otherwise stated. Engines are normally sold complete for our customer's convenience. However, the following are not warranted due to breakage or defects: water pumps, fuel pumps/injectors, any and all gaskets, carburetor, plugs, wires, sensors, and manifolds. These items are not warranted when sold on an engine and often need to be switched from the original engine. Due to the complexity of today's automobiles, there may be certain changes needed when installing an engine. P&D Automotive Systems, Inc. accepts no responsibility for the cost of these changes. Claims related to the overheating and/or improper lubrication of the engine or its components are not covered by this warranty. Warranty is void if engine is run hot or heat tabs melted.

All Warranties are Null and Void if:

- The vehicle is used for racing or other forms of competition or off-road recreational purposes.
- Failure is caused by abuse, misuse or modifications.
- The vehicle is used for purposes outside of those recommended by the manufacturer.
- The part fails or becomes defective due to the vehicle being involved in a collision.
- Product is installed and operated outside of the United States.
- The installed heat tab center is melted or removed.
- The part is not installed by a certified mechanic.
- The part fails due to improper installation or maintenance.

Electrical parts

Electrical parts are not sold for test purposes. No refunds, no returns, no exceptions!!

While we make every effort to keep all information on our Website current, the Warranty printed on original invoice at the time of sale supersedes all warranty information listed on this Website.